



Flight Attendant - Colombo

(Based in Hong Kong)



Company Introduction & Background

Connecting the world to meaningful people, places and experiences.

Go higher. Go further. Move Beyond with Cathay Pacific.

Starting today, you can fly high and set your ambition higher than ever before. With a career that takes you places, it's all about enjoying the boundless opportunities and experiences you can set for yourself.

Cathay Pacific Cabin Crew have always been at the very heart of its business, acting as brand ambassadors who embody Cathay Pacific values of being thoughtful, progressive and having a can-do spirit, bringing them to life on every flight. If you have an outgoing, warm, friendly personality and hold a strong passion for creating delightful and memorable customer experiences while travelling around the world, Cathay Pacific invite you to join their professional team of Flight Attendants at Cathay Pacific.

Your journey matters to Cathay Pacific as much as it does to you. Cathay Pacific is here to help you on your way, setting you up to make the most of everything that lies ahead.

Join now and be eligible to get a New Joiner incentive of HK\$12,000
(subject to the relevant terms)

Key Responsibilities

- Carry out safety, first aid and security procedures to the highest standard.
- Be the brand ambassador and provide genuine, personal experiences to all customers.
- Deliver service excellence by creating memorable inflight experiences and exceed customers' expectations at every opportunity.
- Attend to customer's needs in a caring and professional manner.
- Embrace diversity and be thoughtful and caring to all customers especially those who need extra help.
- Be an excellent team player in a culturally diversified environment and contribute to a collaborative and supportive environment.
- Adapt to situations with confidence, tact and flexibility.
- Uphold inflight policies and comply with all regulatory requirements.

Requirements

- Minimum age of 18.
- Bachelor's degree, or high school graduate accompanied by at least 1 year of flight attendant experience.
- Proficiency in written and spoken English and Sinhala or Tamil. A third language is preferable.
- A valid IELTS (Academic) result with an overall Band Score of 6.0 or above, or a valid TOEIC score of 325 for both reading and listening, taken on or after 15 July 2022.
- Minimum arm-reach of 208 cm on tiptoe.
- Successful pre-employment background check (including criminal records).
- Physical fitness to pass the pre-employment medical assessment.
- Previous experience in an airline, hospitality or service industry would be advantageous
- COVID-19 Vaccination Certificate.
- As the position you are applying for is a Safety Sensitive Role you are also required to pass a pre-employment drug test. Testing will be done following the HKCAD Guidance for screening of Psychoactive Substances - Annex B, CAD 373.

Benefits

- Being part of a world-class service brand to be proud of.
- Work schedules to suit different lifestyles.
- World-class training and structured career progression path.
- A safe and collaborative working environment which embraces a diverse and inclusive culture.
- Extensive medical coverage & insurance scheme for you and your dependents.
- Flexible retirement scheme.
- Discounted travel across many airlines for you and your family.

Personal & Application Information

Candidates holding a valid TOEIC score of 325 for both reading and listening, or a valid IELTS (Academic) result with an overall Band Score of 6.0 or above taken on or after 15 July 2022 will be exempted from the English assessment.

Selected candidates will be invited by email to attend the Assessment Day in Colombo in 2024. Candidates are expected to finish the assessments in one day. The estimated date of joining for successful candidates will be in the third quarter of 2024.

Where the successful candidates require a work permit to reside and work in Hong Kong, their employment will be conditional on immigration approval; please refer to the Hong Kong Immigration Department's website for details.

Please apply via <http://careers.cathaypacific.com> if you are interested in the role.

Shortlisted candidates will be notified within six weeks. Further applications from candidates who have already applied within the past 3 months will not be considered.

Cathay Pacific does not work with any third party recruitment agencies for this position and will be working directly with the Sri Lanka Bureau of Foreign Employment. Please submit your application via Cathay Pacific career site. Application via other channels will not be accepted.

Cathay Pacific is an Equal Opportunities employer. Personal data provided by job applicants will be used strictly in accordance with our personal data policy and for recruitment purposes only. Candidates not notified within eight weeks may consider their application unsuccessful. All related information will be kept in our file for up to 12 months. A copy of our Personal Information Collection Statement will be provided upon request by contacting our Data Protection Officer.



Chairman
Sri Lanka Bureau of Foreign Employment
No. 234, Denzil Kobbekaduwa Mawatha, Koswatte, Battaramulla.